

Sorted by
Company Name

2010 Homeowners Insurance Company Complaints

Posted: 4/26/2011

Company Name	# of Complaints	Complaint Ratio	Complaint Index	Market Share	Premium
ALLSTATE INDEMNITY COMPANY	31	0.00053	1.32898	4.54%	\$58,982,209
ALLSTATE INSURANCE COMPANY	24	0.00046	1.16977	3.99%	\$51,878,558
ALLSTATE PROPERTY AND CASUALTY INSURANCE COMPANY	18	0.00051	1.28390	2.73%	\$35,450,414
AMCO INSURANCE COMPANY	1	0.00025	0.62858	0.31%	\$4,022,708
AMERICAN AUTOMOBILE INSURANCE COMPANY	1	0.00009	0.23959	0.81%	\$10,553,856
AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA	3	0.00073	1.83666	0.31%	\$4,130,201
AMERICAN COMMERCE INSURANCE COMPANY	5	0.00039	0.98987	0.98%	\$12,772,336
AMERICAN FAMILY HOME INSURANCE COMPANY	1	0.00045	1.14110	0.17%	\$2,215,929
AMERICAN FAMILY MUTUAL INSURANCE COMPANY	17	0.00079	1.98870	1.66%	\$21,615,184
AMERICAN MODERN HOME INSURANCE COMPANY	2	0.00054	1.36004	0.28%	\$3,718,417
AMERICAN MODERN SELECT INSURANCE COMPANY	1	0.00049	1.24131	0.15%	\$2,037,042
AMERICAN NATIONAL PROPERTY AND CASUALTY COMPANY	1	0.00067	1.70119	0.11%	\$1,486,371
AMERICAN SECURITY INSURANCE COMPANY	1	0.00163	4.12692	0.04%	\$612,707
AMICA MUTUAL INSURANCE COMPANY	5	0.00066	1.67898	0.58%	\$7,530,127
ARMED FORCES INSURANCE EXCHANGE	1	0.00057	1.44493	0.13%	\$1,749,978
AUSTIN MUTUAL INSURANCE COMPANY	1	0.00035	0.89513	0.21%	\$2,824,829
AUTOMOBILE INSURANCE COMPANY OF HARTFORD CONNECTICUT THE	2	0.00042	1.07234	0.36%	\$4,716,023
BALBOA INSURANCE COMPANY	2	0.00135	3.41663	0.11%	\$1,480,169
CENTURY NATIONAL INSURANCE COMPANY	1	0.00334	8.43992	0.02%	\$299,599
COUNTRY MUTUAL INSURANCE COMPANY	10	0.00044	1.11593	1.74%	\$22,659,071
DEPOSITORS INSURANCE COMPANY	4	0.00043	1.09832	0.70%	\$9,208,915
ENCOMPASS INSURANCE COMPANY OF AMERICA	2	0.00028	0.69815	0.55%	\$7,243,673
FARMERS INSURANCE COMPANY OF WASHINGTON	63	0.00059	1.48100	8.29%	\$107,563,199
FARMERS INSURANCE EXCHANGE	3	0.00063	1.58150	0.36%	\$4,796,568
FIDELITY NATIONAL INSURANCE COMPANY	6	0.00230	5.81626	0.20%	\$2,608,475
FIRE INSURANCE EXCHANGE	21	0.00053	1.35100	3.03%	\$39,304,503

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FIRST AMERICAN PROPERTY & CASUALTY INSURANCE COMPANY	2	0.00092	2.32585	0.16%	\$2,174,338
FOREMOST INSURANCE COMPANY	4	0.00038	0.96219	0.81%	\$10,511,862
FOREMOST PROPERTY AND CASUALTY INSURANCE COMPANY	4	0.00065	1.65603	0.47%	\$6,107,584
FOREMOST SIGNATURE INSURANCE COMPANY	7	0.00019	0.48974	2.78%	\$36,141,776
HARTFORD INSURANCE COMPANY THE MIDWEST	8	0.00064	1.61285	0.96%	\$12,542,250
HOMESITE INSURANCE COMPANY OF THE MIDWEST	13	0.00176	4.44110	0.57%	\$7,401,705
HORACE MANN INSURANCE COMPANY	1	0.00062	1.55779	0.12%	\$1,623,196
IDS PROPERTY CASUALTY INSURANCE COMPANY	14	0.00085	2.14651	1.27%	\$16,492,058
LIBERTY MUTUAL FIRE INSURANCE COMPANY	17	0.00068	1.72264	1.92%	\$24,953,600
LIBERTY NORTHWEST INSURANCE CORPORATION	5	0.00079	1.99460	0.48%	\$6,338,591
METROPOLITAN PROPERTY AND CASUALTY INSURANCE COMPANY	16	0.00058	1.45409	2.14%	\$27,823,328
MUTUAL OF ENUMCLAW INSURANCE COMPANY	19	0.00039	0.98310	3.76%	\$48,869,233
NATIONWIDE INSURANCE COMPANY OF AMERICA	6	0.00145	3.66787	0.31%	\$4,136,337
NATIONWIDE MUTUAL FIRE INSURANCE COMPANY	6	0.00108	2.73974	0.42%	\$5,537,598
NORTH PACIFIC INSURANCE COMPANY	2	0.00032	0.81165	0.48%	\$6,230,744
OREGON MUTUAL INSURANCE COMPANY	2	0.00063	1.59337	0.24%	\$3,173,883
PEMCO MUTUAL INSURANCE COMPANY	11	0.00014	0.35421	6.05%	\$78,525,504
PROPERTY AND CASUALTY INSURANCE COMPANY OF HARTFORD	20	0.00088	2.21375	1.76%	\$22,844,400
SAFECO INSURANCE COMPANY OF AMERICA	44	0.00040	0.99983	8.57%	\$111,276,742
SENTINEL INSURANCE COMPANY LTD	8	0.00118	2.99070	0.52%	\$6,763,877
STANDARD FIRE INSURANCE COMPANY THE	2	0.00037	0.93331	0.41%	\$5,418,521
STATE FARM FIRE & CASUALTY COMPANY	33	0.00014	0.35006	18.37%	\$238,369,038
TRAVELERS HOME AND MARINE INSURANCE COMPANY THE	9	0.00052	1.31912	1.32%	\$17,251,843
TRAVELERS INDEMNITY COMPANY OF AMERICA THE	3	0.00308	7.78361	0.07%	\$974,583
UMIALIK INSURANCE COMPANY	6	0.00251	6.35489	0.18%	\$2,387,382
UNIGARD INDEMNITY COMPANY	1	0.00012	0.29596	0.65%	\$8,543,830

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UNIGARD INSURANCE COMPANY	2	0.00023	0.58313	0.66%	\$8,672,499
UNITED SERVICES AUTOMOBILE ASSOCIATION	9	0.00018	0.46294	3.78%	\$49,158,128
UNITRIN AUTO AND HOME INSURANCE COMPANY	3	0.00026	0.65870	0.88%	\$11,516,278
UNITRIN DIRECT PROPERTY & CASUALTY COMPANY	1	0.01447	36.58530	0.00%	\$69,115
USAA CASUALTY INSURANCE COMPANY	4	0.00012	0.31279	2.49%	\$32,336,105
USAA GENERAL INDEMNITY COMPANY	1	0.00029	0.72279	0.26%	\$3,498,395
WESTERN NATIONAL ASSURANCE COMPANY	2	0.00072	1.81091	0.21%	\$2,792,616
WESTERN PROTECTORS INSURANCE COMPANY	1	0.00237	5.98333	0.03%	\$422,606